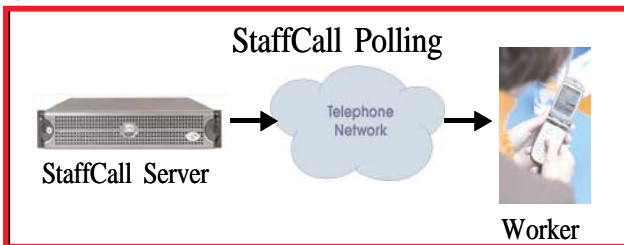




StaffCall Lone Worker Monitoring System

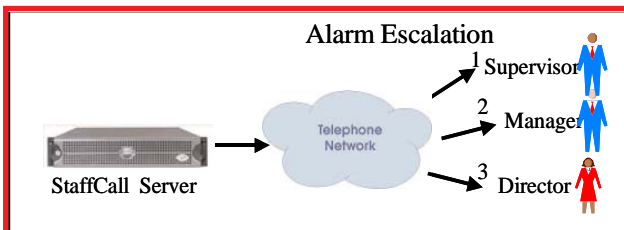
Lone Working & Hazardous Environments

An increasing awareness of the risks associated with lone working and working in hazardous environments, including those where violence is possible, means that many companies have a need for staff protection systems.



Lone Worker Monitoring

Multitone's StaffCall system provides automatic monitoring of staff working countrywide, using the public telephone network to contact (poll) workers to monitor their wellbeing.



Raising an Alarm

Should the worker not respond to a number of polls, StaffCall starts an escalation procedure, repeatedly calling members of the response team until the alarm is accepted by the response team.

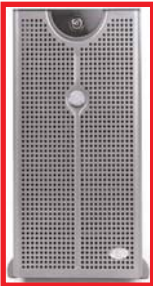
Wellbeing

Workers benefit from an increased sense of wellbeing, secure in the knowledge that StaffCall will not forget to call them or fail to pass on an alarm message.

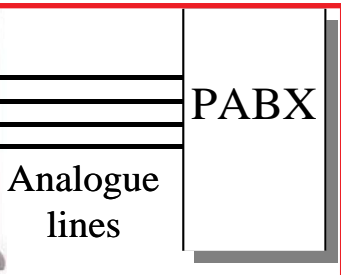
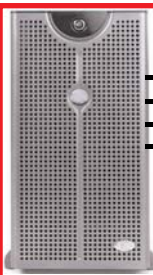
StaffCall System Features:

- Automatic monitoring of workers via internal or external telephones or mobiles
- Workers contacted via fixed line or mobile phone
- Country-wide worker monitoring via single StaffCall server
- Friendly voice messages from StaffCall
- Simple and intuitive worker interface - requires very little instruction
- Control of starting/stopping and poll period by each worker
- Automatic alarm generation with voice messages via PSTN to Response Team
- Recording of worker voice location/status messages on StaffCall server to allow response team to locate worker
- Comprehensive logging of all StaffCall activities to monitor usage
- Audit Trail of alarms
- Management reporting of alarm incidents via fax, SMS or email
- Supports up to several hundred users
- True server configuration with redundant power supplies and multiple RAID hard disc

Rugged Servers

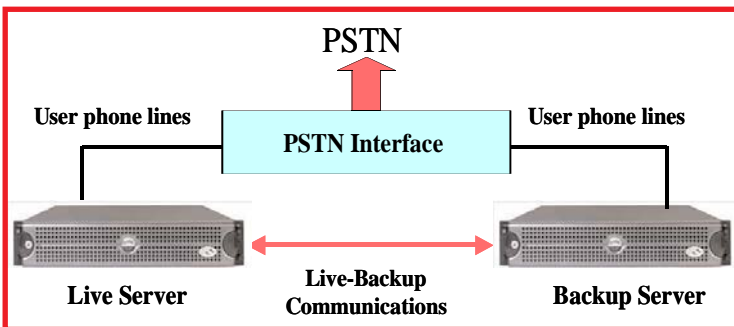


StaffCall servers are available in either tower or 19-inch rack mount configuration. Each server contains dual redundant power supplies plus three hard discs, arranged in a RAID5 configuration to ensure continued operation in the event of a disc failure.



PSTN Interface

The StaffCall server may be connected directly to the PSTN or your PABX. A hunting group is used for incoming calls to allow workers to contact StaffCall via a single telephone number.



Dual Redundant Servers

For the ultimate in reliability, StaffCall is available as a dual redundant server configuration, with a hot standby server permanently ready to take over should the live server fail.

Technical Specification

PSTN Interface:	Analogue loop start lines
Number of PSTN lines:	4 to 16 lines per server
Number of workers:	Typically up to 400 logged on
Server:	Redundant power supplies, RAID5 disc striping
Server Mounting:	Power or 19 inch rack mount variants
Power:	230 V AC
StaffCall Configurations:	Single standalone server or Live/Backup switching
User Interface - to user:	Pre-recorded StaffCall voice messages
User Interface - from user:	DTMF tones and recording of user voice location/status messages