

Multitone Appear Lite

Tech Sheet

Secure, simple messaging

The Multitone Appear Lite is a 'receive only' app, operating as a pager with message confirmation back to the sender. Most messages require someone to take an action, or simply acknowledge the communication, confirming that they have received and accepted the call or task.

Dedicated Corporate Solution

The App is part of the Multitone system, linking different communications media together. With Multitone i-Message not only is this message sent to other Multitone Appear app users it can also be delivered to pager's, email or delivered as an SMS text. You can message your whole team irrespective of what device they are using, safeguarding delivery and keeping people in-touch.

Message Status

A key feature is the ability to track message status from 'device acknowledgment' on the delivery of messages to 'read receipts' and 'user acknowledgment', ensuring that the right people are informed at every stage of the communications journey.

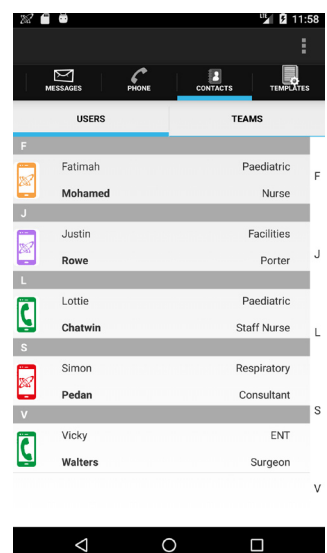
Monitored Network

A powerful characteristic of the app is that it uses a fully monitored network connection. If a smartphone utilising the Multitone Appear app should go offline due to poor coverage, all other Multitone Appear users are aware of this change in availability, due to the intelligent two-way nature in which Multitone Appear works. Messages sent during this period will not be lost, as the Multitone system stores the message, once coverage has re-established any-missed messages are re-sent

Message Security

The security and protection of user data is highly critical with the following features developed for app.

- User access and message delivery restricted to corporate users only
- All data transmitted and stored within the Multitone i-Message cloud is end-to-end encrypted using AES256
- Multitone i-Message sits on your network, behind your fire walls and data security measures
- Manual authentication (login and password) with auto log-off challenged every 24-hours
- If a device is lost or stolen the login and details of the device can be immediately revoked



FEATURES	MULTITONE APPEAR LITE
Receiving a Message	
Receive a message (text/speech)	●
Receive a message with cloud notification	●
Silent alert automatic override	●
Offline message store and forward	●
Message Store	
Saves messages to the i-Message cloud	●
Sending a Message	
Select user(s) or group from contact list	
Manage contact list	
Send message with text, speech or image	
Select pre-stored message template	
Offline send message, store and forward	
Acknowledgement Receipts	
Automatic received & read	●
Manual accept response	●

FEATURES	MULTITONE APPEAR LITE
App Security	
Secure login	●
AES256 secure encryption	●
Monitored network connection	●
Status Availability	
Select status & change availability	
Auto online/offline availability	
View user availability before call	
Groups	
Individual & group messaging	
Create and edit personal groups	
Rich Media Content	
Send and receive voice, image & video	
Digital Signature Capture	
Value Added Features & Application	
SIP telephone client (VoIP)	
SIP client conference bridge (VoIP)	
Customisable on-screen buttons	

Multitone Electronics Plc
 Multitone House
 Shortwood Copse Lane
 Basingstoke
 Hampshire, RG23 7NL, UK

+44 (0)1256 320292 (telephone)

+44 (0)1256 462 643 (fax)

info@multitone.com

www.multitone.com



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