

## Secure, dedicated corporate communications

Multitone Appear is a corporate messaging application working alongside the Multitone i-Message platform, designed specifically to provide secure communications between your key users and teams. Offering all the features provided by the standard Multitone App, the Multitone Appear+ brings voice integration, SMART buttons and secure imaging with digitalised consent.

### Voice Integration

Integration between your Multitone i-Message and phone system, allows your Multitone Appear users to connect between your internal extensions or mobile phones seamlessly.

### Conference Call Feature

The rapid conference call feature allows you to quickly set-up and initiate a conference call to key colleagues. Having selected the people required, Multitone Appear sends a conference request inviting the selected users to join the call. A key feature is that no special conference number or PIN is required, making the process quick and easy, without compromising security.

### Rapid Search by Username

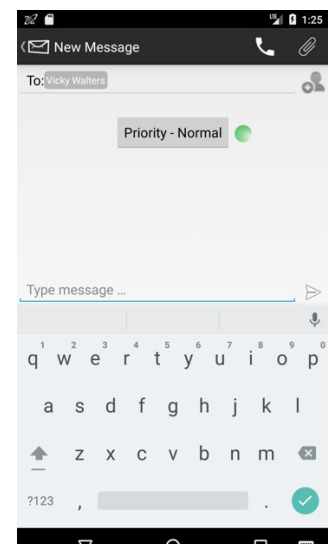
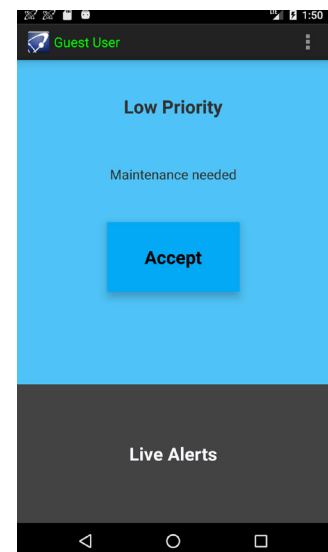
No need to remember telephone or an extension numbers, the SIP client feature is integral to the Multitone i-Message system, allowing users to search for a user by name or job title.

### User Status Monitoring

With the Multitone Appear+ status indicator, “on-call”, “busy” or “not available”, you can instantly see who is available or not, allowing you to either leave a voice or text message, or contact an alternatively colleague. Crucially, the current user status does not prevent critical messages from reaching you.

### Monitored Network Connection

A powerful characteristic of the app is that it uses a fully monitored network connection. If a smartphone utilising the Multitone Appear App should go offline due to poor coverage, all other Multitone Appear users are aware of this change in availability, due to the intelligent two-way nature in which Multitone Appear works. Messages sent during this period will not be lost, as the Multitone system stores the message, once coverage has re-established any missed messages are re-sent.



## Secure Imaging with Digitalised Consent

This feature allows for secure image capture and messaging with third party consent. To ensure confidentiality, the third party is required to provide prior written consent using a digitalised consent form. Once completed, the images and consent form are encrypted, and sent to the relevant party for interpretation and reporting. The security and protection of user data is highly critical with the following features developed for app.

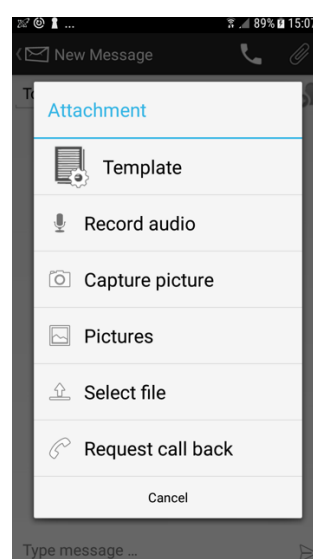
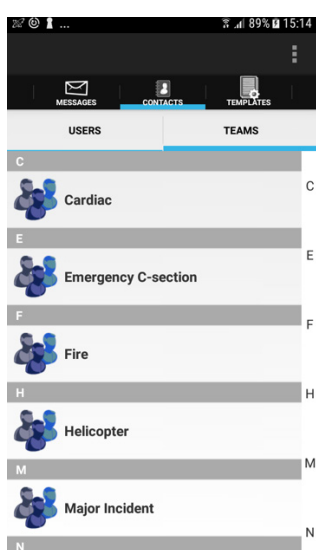
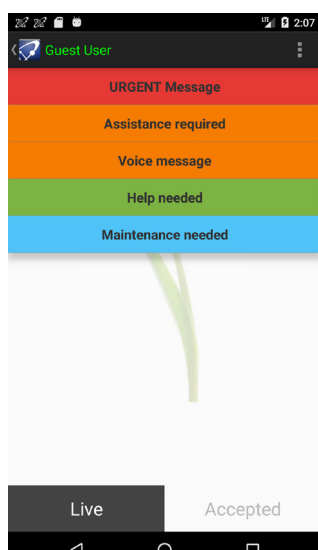
- User access and message deliver restricted to corporate users only
- All data transmitted and stored within the Multitone i-Message cloud is end-to-end encrypted using AES256
- Data messaging occurs between only the sender and receiver, and is AES256 encrypted
- Data is sandboxed and not transferrable to other applications, this means screen grabs are not possible, and photographs remain within the app and not transferable
- All data resident within the app is deleted when user logs out
- There is manual login with a password, and an auto log-off challenged every 24 hours
- If a device is lost or stolen the login details of the device can be immediately revoked

## SMART Buttons

The SMART buttons feature allows you to create hotkeys assigned to call a specific user, group or function. For example, the “red button” initiates the First Aid Team to report to reception. The “orange button” requests security assistance at the main gate. The “yellow button” requests that fresh coffee is required in the Ascot Conference Suite. The “green button” allows you turn of the external security lights and so on...

Operating with the Multitone i-Message system, SMART buttons have the ability to message a wide range of communication devices, from PMR radios (walky-talkies), mobile phones, pagers (Bleeps), computers, tablet, email or SMS text.

Using the Multitone Appear+ platform allows the message receiver to quickly reply, such as on-way, task accepted or busy.



FEATURES	MULTITONE APPEAR+
<b>Receiving a Message</b>	
Receive a message (text/speech)	●
Receive a message with cloud notification	●
Silent alert automatic override	●
Offline message store and forward	●
<b>Message Store</b>	
Saves messages to the i-Message cloud	●
<b>Sending a Message</b>	
Select user(s) or group from contact list	●
Manage contact list	●
Send message with text, speech or image	●
Select pre-stored message template	●
Offline send message, store and forward	●
<b>Acknowledgement Receipts</b>	
Automatic received & read	●
Manual accept response	

FEATURES	MULTITONE APPEAR+
<b>App Security</b>	
Secure login	●
AES256 secure encryption	●
Monitored network connection	●
<b>Status Availability</b>	
Select status & change availability	●
Auto online/offline availability	●
View user availability before call	●
<b>Groups</b>	
Individual & group messaging	●
Create and edit personal groups	●
<b>Rich Media Content</b>	
Send and receive voice, image & video	●
Digital Signature Capture	●
<b>Value Added Features &amp; Application</b>	
SIP telephone client (VoIP)	●
SIP client conference bridge (VoIP)	●
Customisable on-screen buttons	●

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FM 20122