



Multitone Integrator



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Messaging and Control

The Multitone Integrator is an effective, yet simple messaging product with protocol converting capability, which allows organisations to link alarm and monitoring systems to an array of communication devices, ensuring messages are sent out to specific users ensuring any situations are dealt with instantly. This entry level monitoring and messaging system works with a number of different technologies including Private Mobile Radio, e-mail, DECT and WiFi as well as paging systems and is therefore designed to assist organisations, or departments within large businesses with the monitoring of equipment and the urgent messaging or failure requests.

Prevention rather than cure

Multitone Integrator currently links systems such as NurseCall, Fire Alarms, Building Management Systems, Property Management Systems and, Early Warning Systems. All of these alarms are designed to notify of an impending problem; by using Integrator valuable messages are received by the most appropriate members of staff who can take immediate action to reduce any negative impact on the organisation.

Example

An hotelier needs to protect the staff and customers within the hotel, but also needs to ensure that guests are not disturbed unnecessarily. On receiving a message from the fire alarm for a particular zone, relevant key staff can do a quick investigation to see if the alarm is for a minor incident, ie the sauna door has been left open, or if something more major has occurred. Often alarms are for minor incidents, so ensuring that guests are not disturbed is imperative. This action alone saves not just time but also guests are only disturbed when absolutely necessary.

Message Escalation

Multitone Integrator assists many differing types of organisations to control messages from alarms within their facility, part of this control includes escalation. If Multitone Integrator sends a message and does not get a response it will escalate to the next level of management until there is resolution or manual intervention. There are 10 differing levels of escalation and each of these can send out messages to different devices if needed. This process ensures that all alarms are dealt with in a timely manner and helps to maintain the smooth running of the facility or department for all concerned.



More than messaging

By linking into your existing building or property management systems Multitone Integrator can also be used to help manage the workloads between individuals and teams by sending messages to the correct groups. Regular tasks, such as machine maintenance, or turning a patient in a bed, can be scheduled for team members and Multitone Integrator will message as and when action is needed. This is especially useful where there are a number of repetitive tasks and multiple teams on differing shifts. The control and management of the team ensures that all equipment is kept in the best working order. Completion of tasks can be recorded as the manager, or individual concerned can manually remove the task from the working list.

Multitone Integrator – Flexibility in device types

Multitone Integrator works with multiple types of communication methods:

- Nurse Call systems**
- Fire Alarms systems**
- Building Management Systems**
- Property Management Systems**
- Kenwood PMR**
- Early Warning Systems**

For the full list of protocols please refer to our Integrator technical data sheet.

Multitone Integrator is also designed to work with the Spectralink range of WiFi and DECT handsets: the Pivot family, the 8400 series and the 7000 series of handsets, where it can also support some of the more advanced features of the devices, such as change of ringtone based on the priority level of the message. By working with the features of these devices Multitone Integrator shows just how flexible it can be and how it can work with the infrastructure of the organisation it supports.

Multitone Integrator comes with four alarm agents, allowing simple configuration on site to provide instant connectivity to your site equipment and alarm systems.





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